

## Billing Information

### Coverage, Billing and Financial Assistance

**HepQuant is committed** to improving the lives of patients suffering from Chronic Liver Disease

HepQuant is a trusted partner for Chronic Liver Disease patients and their caregivers. The HepQuant DuO™ test delivers information about your liver cell function and portal-systemic shunting, attributes of liver disease that are associated with clinical outcomes. If you have Chronic Liver Disease and your physician needs to know how your liver is functioning, he or she may have ordered a HepQuant DuO test.

HepQuant has a dedicated team of reimbursement professionals committed to providing guidance and support to its patients during each step of the insurance and reimbursement process.

### Insurance Coverage

HepQuant is committed to providing our health care services to all patients. If you are uninsured or lack coverage for a service, you are encouraged to contact the HepQuant Reimbursement Team to review your financial assistance options.

#### HepQuant Accepts **All Coverage Plans**

We are here to help. Our HepQuant Reimbursement Team will make every attempt to support coverage and reimbursement for our tests which may include obtaining prior authorization, billing your health plan for the test and appealing denials on your behalf.



In the event your insurance company does not cover our testing services, **patients may apply for the Financial Assistance Program at any time** during the testing process



HepQuant will only **send a bill after the claims have been fully processed** (gone through any appeals/denials process)



### Financial Assistance Program

HepQuant offers a Financial Assistance program for patients who meet the eligibility criteria to qualify for reduced financial responsibility for HepQuant services.



**SCAN** the code for an Overview and More information on the Patient Assistance Program.

OR Visit [HepQuant.com/billing](https://www.hepquant.com/billing) for more information



**SCAN** the code to apply for the Financial Assistance Program.

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# HEPQuant

Transforming  
Liver Health

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### What to Expect



#### 1) HepQuant DuO test is ordered

Your Hepatologist/Endocrinologist orders the test and provides us with your insurance information when the HepQuant Duo test is ordered.



#### 3) You receive what looks like a bill

You will receive an Explanation of Benefits (EOB) from your insurance plan after HepQuant submits a claim for HepQuant DuO testing. Please note this is **NOT** a bill, but rather a notice of how your claim had processed.



#### 2) Determining out of pocket expense

HepQuant reimbursement specialist will reach out to provide an estimate of your potential out of pocket expense.



#### 4) You may receive a bill from HepQuant

After you receive an EOB, you may also receive a HepQuant bill. Only a HepQuant bill is your out-of-pocket expense.

### HepQuant DuO™ FAQs

#### Who is HepQuant?

HepQuant develops and markets advanced, non-invasive, quantitative liver function tests to help healthcare providers manage patients with chronic liver disease more effectively. The HepQuant DuO™ test is a bloodbased, first-in-class, functional test to assess liver health across the disease continuum.

#### Why am I receiving a bill from HepQuant?

Most insurance providers require HepQuant to bill patients for any applicable deductible, copayment and coinsurance as specified by your insurer and noted on the Explanation of Benefits (EOB). If you have any questions regarding your insurance or bill received, please reach out to us at (833) 539-9700.

#### What if I receive a payment directly from my insurance company?

You may have been paid by your insurance company and are in receipt of a check with attached correspondence to that payment. Since your insurance company has chosen to pay you directly, it is your responsibility to forward to HepQuant, as the provider of the service, the amount you were reimbursed with any attached correspondence you received within 10 days.

Please forward payment and correspondence to:

**HepQuant**, P.O. Box 738005, Dallas, TX 75373-8005

Please contact us at (833) 539-9700 if you have any questions.

#### What if I have insurance and HepQuant did not bill them?

HepQuant will submit a claim to your primary insurance company and, if applicable, your secondary insurance company. Note that not all services provided are covered by all insurance companies. Please contact our billing department to provide insurance billing information at (833) 539-9700.

#### I cannot afford this bill, do you have a Patient Financial Assistance Program to help with my out-of-pocket expenses?

Yes, HepQuant does have a Financial Assistance Program. You may review the qualification process and if applicable, apply online at [Hepquant.com](http://Hepquant.com) or please contact HepQuant at (833) 539-9700 to discuss the pre-qualification process.

#### I have more questions. Where can I get help?

Contact our reimbursement specialists at (833) 539-9700. **We are happy to help.**

